

It's easier by phone

Call us free on **0800 5978537*** to register today

BAUMATIC GUARANTEE REGISTRATION DEPARTMENT

Leicester House
17 Leicester Street
Bedworth
Warwickshire
CV12 8JP

Please
affix
stamp



Your Baumatic Guarantee

Thank you for purchasing a Baumatic appliance which automatically comes with a 12 month call out, parts and labour guarantee.

Providing that you register your new appliance within 28 days of purchase, Baumatic guarantees the labour for an additional year and increases the parts guarantee to 5 years from the date of purchase. During the first two years Baumatic approved engineers will replace or repair all defective parts free of charge, except for parts subject to fair wear and tear, such as interior lamps.

In years 3-5 replacement parts will be supplied free only if fitted in the UK or Republic of Ireland by Baumatic and the appropriate labour charges paid.

To qualify for benefits under the guarantee, you must be able to provide proof of date of purchase and the appliance must have been supplied, maintained and used in accordance with Baumatic instructions.

The guarantee does not cover accidental damage, loss or damage arising from the breakdown of the product.

The guarantee excludes:-

- a) Any faults which occur due to bad installation or misuse of the machine.
- b) Repair of, or interference with, the machine by any person not authorised by the manufacturer.
- c) Any parts which are fitted to the machine which are not original manufacturer's parts.
- d) Non-domestic use of the machine.
- e) Operation at incorrect voltage.
- f) The result of using this machine for any purpose other than those described in the instruction book.

BAUMATIC SERVICE

If your machine needs servicing simply call 0844 6923605 and you will be connected to your local service office. (Lines open: Monday to Friday 8.30am to 5pm, Saturday 9am to 5pm, Sunday 10am to 4pm).

We may record your phone calls with our representatives to monitor and improve the quality of service we provide.

By returning the product registration card, you do not affect your statutory rights.

Register today to activate your free 2 year labour and 5 year parts guarantees

Freephone
0800 5978537*

Important Data Protection Information

If you provide us with information about another person, you confirm that they have appointed you to act for them, to consent to the processing of their personal data including sensitive personal data and that you have informed them of our identity and the purposes (as set out in the Important Data Privacy notice displayed overleaf) for which their personal data will be processed.

You are entitled to ask for a copy of the information we hold about you (for which we may charge a small fee) and to have any

inaccuracies in your information corrected.

For quality control and training purposes, we may monitor or record your communications with us.

If your personal details change, if you change your mind about any of your marketing preferences or if you have any queries about how we use your information, please let us know by contacting our Data Protection Officer, Domestic & General, Leicester House, 17 Leicester Street, Bedworth, Warwickshire CV12 8JP.


Register today to activate your free 2 year labour and 5 year parts guarantees

Your new Baumatic appliance is guaranteed against breakdowns for an initial period of 12 months.

However, by registering your purchase you will receive an additional year's labour protection and a 4-year parts guarantee.‡

THERE ARE TWO WAYS TO REGISTER:

 **0800 5978537***

 **Complete and cut off the section opposite, affix stamp and return it to the address overleaf**

*Lines are open 365 days a year. Calls are free from a BT landline. Charges from mobiles and other providers may vary.

Full terms and conditions apply

‡Labour charges not included. In years 3-5 replacement parts will be supplied free only if fitted by a Baumatic engineer.

Baumatic is a trading name of Hoover Limited. Registered in England and Wales. Company no. 02521528 with its registered offices at Pentrebach, Merthyr Tydfil, Mid Glamorgan, CF48 4TU



Call us free on 0800 5978537* to activate your guarantee

Customer details



| | |
|--|--------------------------|
| Title | Forename(s) |
| <input type="text"/> | <input type="text"/> |
| Surname | |
| <input type="text"/> | |
| House Number | Address |
| <input type="text"/> | <input type="text"/> |
| <input type="text"/> | |
| Postcode (it is essential to fill in your postcode) | |
| <input type="text"/> | |
| Email Address† | |
| <input type="text"/> | |
| Telephone Number† (please include your STD code) | Date of Birth (optional) |
| <input type="text"/> | <input type="text"/> |
| Mobile Telephone Number† | <input type="text"/> |

† By providing your telephone number and/or email address, you agree you are happy to receive marketing messages by email or other electronic means.

Appliance details

| | | |
|--|--------------------------|-------------------------------|
| Type of Appliance (e.g. Washing Machine) | Date of Purchase | Purchase Price (to nearest £) |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |
| Model Number (if known) | Serial Number (if known) | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |

Important Data Privacy notice

Hoover Limited has appointed Domestic & General Services Ltd to provide product registration services and protection plans to accompany its products. Domestic & General Services Ltd and Hoover Limited will use your information (which you or others have provided to us) to provide the requested service and for administration (including the recovery of any amounts owing, where applicable), marketing, market research and analytics and testing purposes. Your information may also be shared with other members of the Domestic & General Group of companies and selected companies acting on our behalf.

We, along with other members of the Domestic & General Group of companies, Hoover Limited and third parties may use your information to tell you about any offers, products or services which may be of interest to you. You may therefore be contacted by mail, telephone, email and/or other electronic messaging services unless you have asked not to be.

You may (for a small fee) request a copy of your data by writing to the Data Protection Officer, Domestic & General, Freepost CV2560, Bedworth, Warwickshire CV12 8BR. If you do not wish to be contacted for marketing purposes by mail or telephone write to us at the address above.

If you do not want to be contacted by third parties for marketing purposes tick this box.

BAUMATIC

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